

354

Route Guide & Hazard Awareness



**PENG, CROOKED BILLET - BIRKBECK - BECENHAM
FOXGROVE ROAD - RAVENBOURNE - BROMLEY NORTH**

GoAhead
LONDON

ABOUT 354

SERVICE INFORMATION

CHANGEOVER | **BROMLEY NORTH**

Meal relief changeovers will take place at **Bromley North terminus**.
Always communicate in advance with iBus if you are late for any reason.



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route 354 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

ROUTE 354 | **CURTAILMENT ABBREVIATIONS:**

PCB	Penge, Crooked Billet	AS	Anerley Station
BM	Beckenham, War Memorial	BJ	Beckenham Junction
BNS	Bromley North		

FACILITIES | **THROUGHOUT THE ROUTE**

- **Bromley North**

If you urgently need to use the following interim facility, please inform iBus first.

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354 ROUTE MAP

PENGE, CROOKED BILLET TO BECKENHAM ROAD



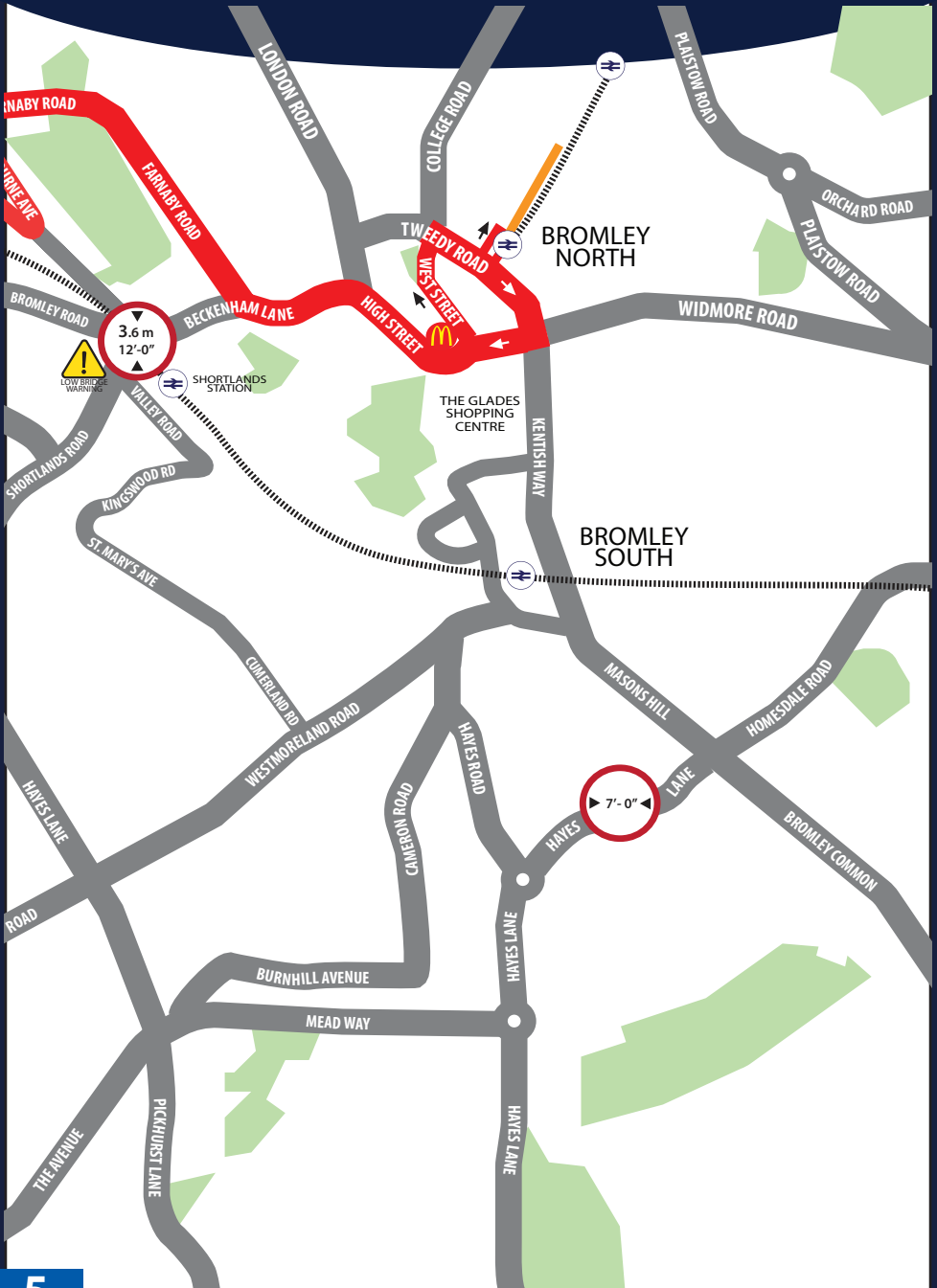
354 ROUTE MAP

BECKENHAM ROAD TO RAVENSBOURNE STATION



354 ROUT MAP

RAVENSBOURNE STATION TO BROMLEY NORTH



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO PENG, CROOKED BILLET

- From **Sydenham garage**, turn left Kangley Bridge Road
- At junction, turn left onto Stanton Way
- Follow road left, onto Sydenham Road
- At traffic light, turn left Kent house Road
- At roundabout, take 2nd exit onto Kent House Road
- Turn right, onto Thesiger Road
- At traffic light, continue onto Green Lanes
- At traffic light, turn left onto High Street
- Turn right, onto Penge Lane to **stand**.

FROM PENG, CROOKED BILLET

- At **stand**, continue ahead High Street
- At traffic light, turn left onto Green lanes
- At traffic light, continue ahead onto Thesiger Road
- At junction, turn left onto Kent House Road
- At roundabout, take 1st exit onto Kent House Road
- At junction, turn right onto sydenham Road
- Continue ahead onto Bell Green
- Stay right, onto Southend Lane
- Continue ahead onto Kangley Bridge Road
- At traffic light, continue ahead onto kangley Bridge Road(*middle lane*)
- Turn right, into **Sydenham garage**.

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BROMLEY NORTH STATION

- From **Sydenham garage**, turn left Kangley Bridge Road
- At junction, turn left onto Stanton Way
- At junction, turn right onto Bell Green
- Stay right, onto Southend Lane
- At 2nd traffic light, ahead onto Southend Lane
- At traffic light, turn right onto Bromley Road
- Follow road ahead onto Bromley Hill
- Follow road ahead onto london Road
- At traffic light, use bus lane to continue ahead onto High Street
- Turn left, onto East Street
- Follow road ahead onto West Street
- At traffic light, turn right onto Tweedy Road
- Turn left onto Mitchell Way
- Turn left onto northside Road to **stand**

FROM BROMLEY NORTH STATION

- At **stand**, follow road ahead onto Northside Road
- Follow road ahead onto mitchell Way
- Turn left onto Tweedy road
- At traffic light, turn right onto Widmore Road
- Follow road ahead onto Market Square
- Bear right, onto High Street Bromley
- At traffic ligh, continue ahead onto london Road
- Follow road ahead onto Bromley Hill
- At traffic light, turn left onto Southend Road
- At traffic light, turn left onto Kangley Bridge Road
- Turn right into **Sydenham garage**

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO PENG CROOKED BILLET

At **stand**, continue ahead onto Mitchell Way
Take slip road onto 'bus only' area and serve 1st stop
Continue ahead onto Tweedy Road **A21**
At traffic light, turn right onto Widmore Road **A222**
Continue ahead onto Market Square **A222**
Continue ahead onto High Street **A222**
At traffic light, turn left Beckenham Lane **A222**
Turn right onto Farnaby Road
At junction, turn left onto Ravensbourne Avenue
Turn right onto Downs Hill
At junction, turn left onto Foxgrove Road
At junction, turn left onto Southend Road **A2015**
At traffic light, continue ahead onto High Street (*past Beckenham Junction Stn*)
At traffic light, turn right onto High Street [Beckenham] **A222**
At War Memorial roundabout, take 2nd exit onto Beckenham Road **A234**
At roundabout, take 2nd exit onto Beckenham Road **A234**
Continue ahead onto Beckenham Road (*past Clock House Station on the left*)
Turn left onto Churchfields Road
Continue ahead onto Beck Lane and follow road around both bends
At junction, turn right onto Elmers End Road **A214**
Continue ahead on Elmers End Road (*past Birkbeck Station on the left*)
At traffic light, continue ahead onto Anerley Road (*past Aldi on the right*)
Turn right onto Anerley Park
Turn left onto Anerley Park Road
At bend, turn right onto Thicket Road (*one-way street*)
At junction, turn right onto High Street **A234**
Turn left onto Penge Lane
Turn right onto High Street (Penge) northside of triangle to **stand**

ROUTE DIRECTION

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO BROMLEY NORTH STATION

At **stand**, continue ahead on High Street (Penge) north side of triangle

At junction, turn right onto High Street (Penge) **A234**

Turn left onto Anerley Park (*one-way street*)

Continue ahead onto Anerley Park (*two-way street*)

At junction, turn left onto Anerley Road **A214**

At traffic light, continue ahead onto Elmers End Road (*past Aldi on the left*) **A214**

Turn left onto Beck Lane and follow road around both bends

Continue ahead onto Churchfields Road

At junction, turn right onto Beckenham Road (*past Clock House Station*) **A234**

At roundabout, take 2nd exit onto Beckenham Road **A234**

At War Memorial roundabout, take 2nd exit onto High St [Beckenham] **A222**

At traffic light, turn left onto High Street [Beckenham] **A2015**

At traffic light, continue ahead onto Southend Road (*Beckenham Junction Stn*)

Turn right onto Foxgrove Road

Turn right onto Downs Hill

At junction, turn left onto Ravensbourne Avenue

Turn right onto Farnaby Road

At junction, turn left onto Beckenham Lane **A222**

At traffic light, turn right onto High Street **A222**

Follow road left and continue ahead onto Market Square **A222**

Turn left onto East Street (*past Sainsbury's on the left*)

At traffic light, turn right onto Tweedy Road **A21**

Turn left onto Mitchell Way and follow road to the right

Turn left onto Northside Road and ahead to **stand**



BROMLEY ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

West of Beckenham Lane in Shortlands.

PENG, CROOKED BILLET

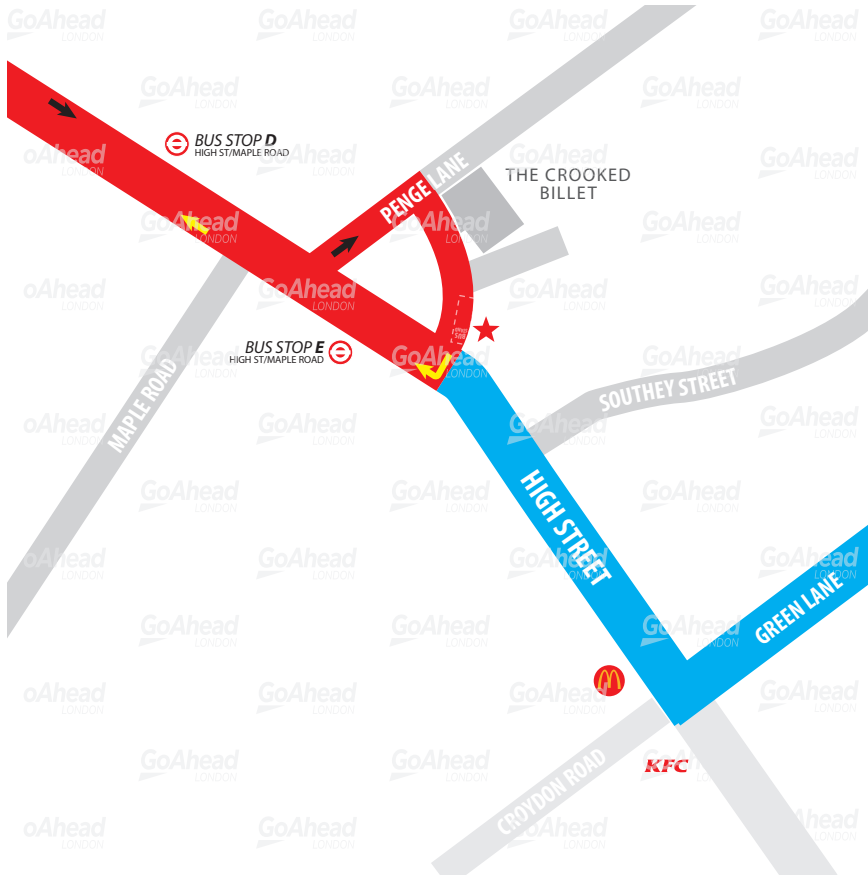
TERMINUS POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

From Bromley North. Proceed from Penge High Street via Penge Lane and Crooked Billet Slip Road to stand. Set down on Penge High Street at **BUS STOP D**.

Towards Bromley North. Depart to Crooked Billet Slip Road to Penge High Street. Pick up on Penge High Street at **BUS STOP E**.

Public stand in two parts on north side of Penge High Street east of the island at the 'Crooked Billet' public house. **Blind display: PENG.**



ANERLEY STATION

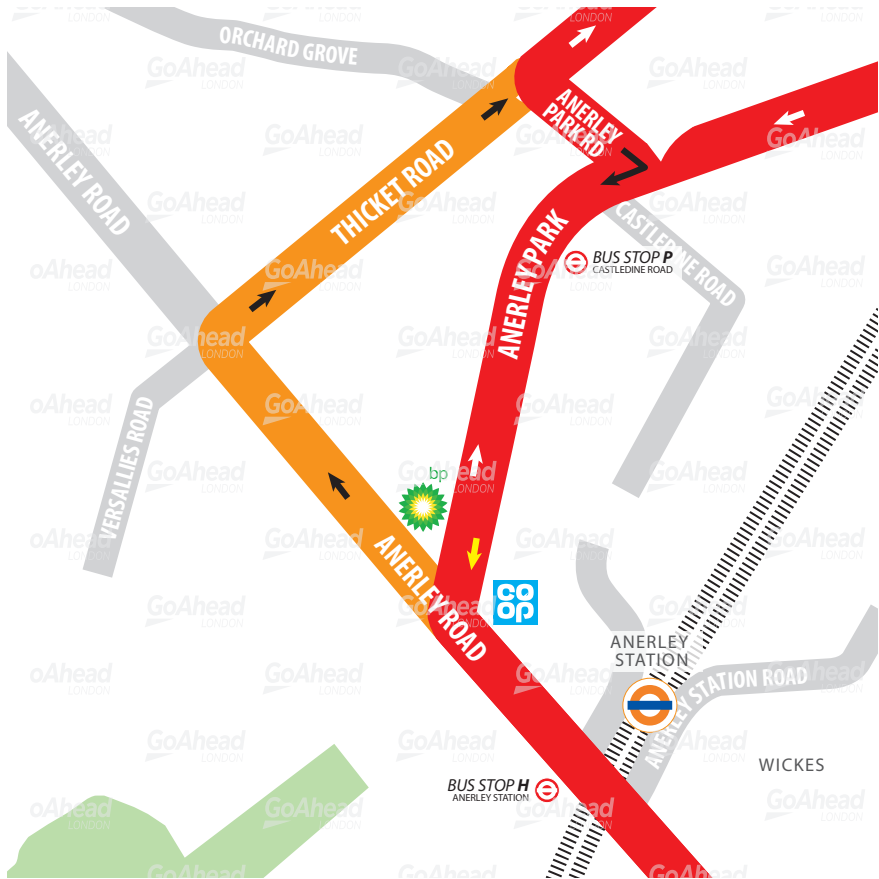
TURNING POINT

PLEASE MAKE SURE YOU SWITCH YOUR ENGINES OFF ON THE STAND.

From Bromley North. Proceed from Anerley Road via Thicket Road and Anerley Park Road. Set down on Anerley Road at **BUS STOP H**.

Towards Bromley North. Depart to Anerley Park.
Pick up on Anerley Park at **BUS STOP P**.

Turning point only - buses must not stand. **Blind display: ANERLEY STATION.**



BECKENHAM POINT

TURNING POINT

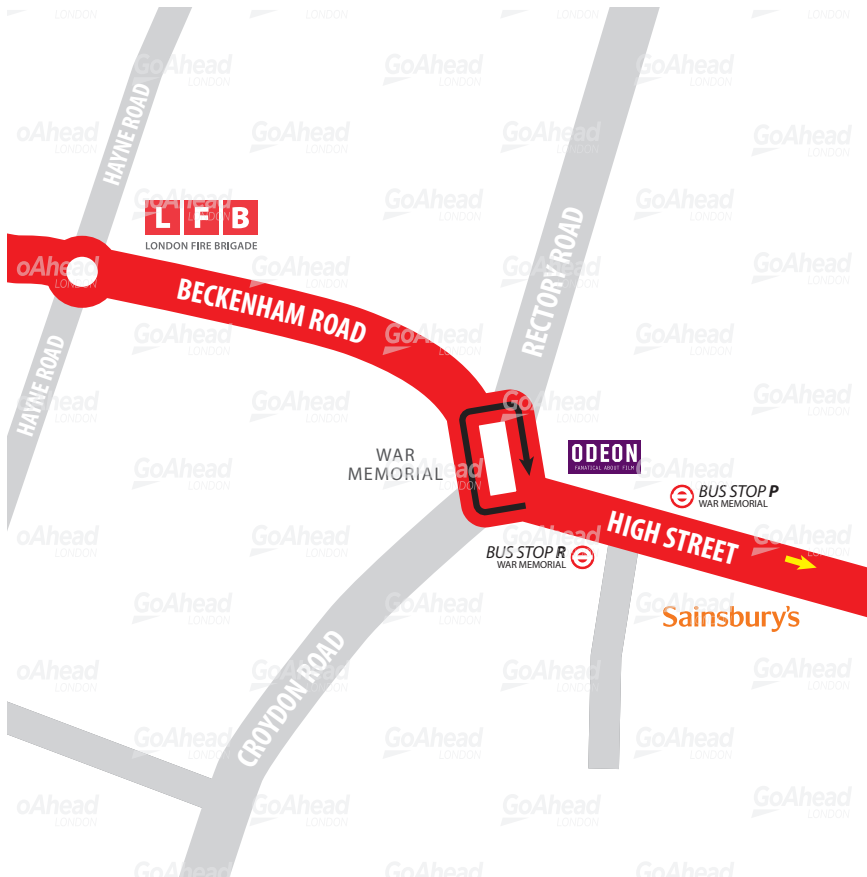
IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

From Bromley North. Proceed from Beckenham High Street via Beckenham War Memorial (circumnavigate roundabout). Set down on Beckenham High Street at **BUS STOP R.**

Towards Bromley North. Depart to Beckenham High Street. Pick up on Beckenham High Street at **BUS STOP P.**

Turning point only - buses must not stand.

Blind display: **BECKENHAM, WAR MEMORIAL.**



BECKENHAM JUNCTION

CURTAILMENT POINT

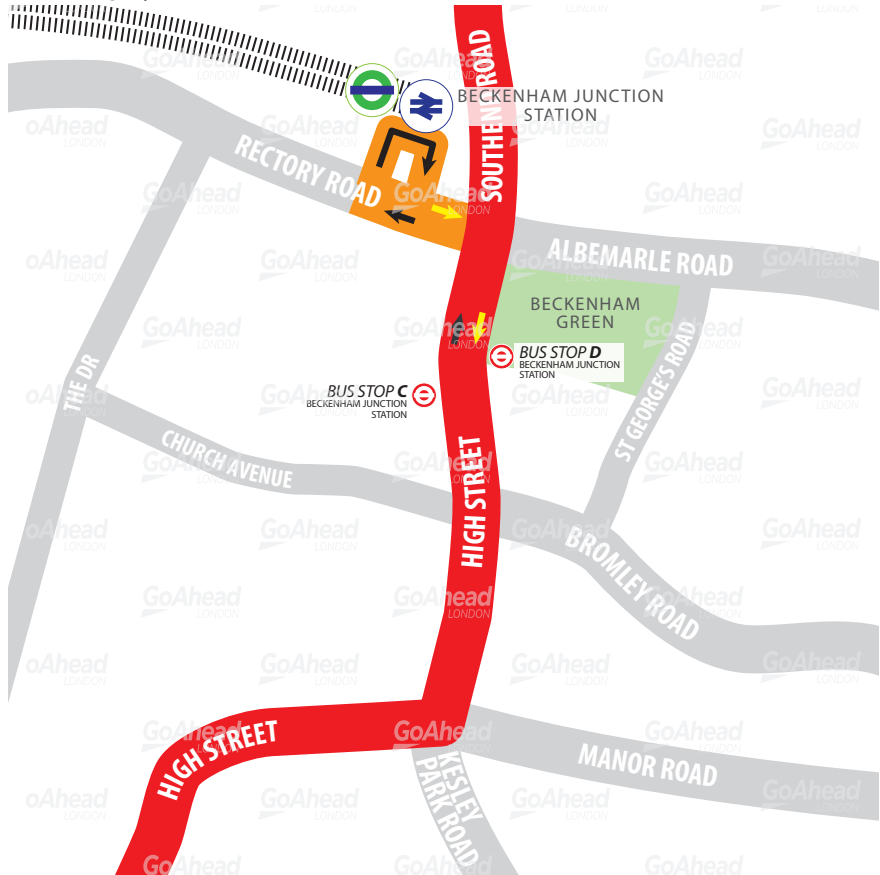
PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Penge. Proceed from Beckenham High Street via Rectory Road and Beckenham Junction Station Forecourt to stand. Set down on Beckenham High Street at **BUS STOP C**.

Towards Penge. Depart via Beckenham Junction Station Forecourt and Rectory Road to Beckenham High Street. Pick up on Beckenham High Street at **BUS STOP D**.

Private stand in slip road on station forecourt extending 15 metres.

Blind display: **BECKENHAM JUNCTION**.



BROMLEY NORTH

TERMINUS POINT

IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Penge. Proceed from Bromley North Bus Stand direct to stand.
Set down on Bromley North Bus Stand at **ALIGHTING POINT**.

Towards Penge. Depart via Bromley North Bus Stand and Mitchell Way to Bromley North Station Forecourt. Pick up on Bromley North Station Forecourt at **BUS STOP E**.

Private stand in two sections for up to 18 buses in Bus Parking Area on the former goods yard site on west side of Bromley North Station.

Blind display: **BROMLEY NORTH.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY BUS STATION | BROMLEY NORTH STATION

High volume of pedestrians movement, Parked cars, Taxi rank. Use appropriate speed for road conditions and all- round observation requires due to pedestrian not using crossing point.

BUSY SHOPPING AREA | WIDMORE ROAD MARKET

High volume of pedestrians movement, cars pulling out, Heavy traffic, Parked cars and delivery vehicles/ Uber Eat Bikes, Use appropriate speed for road conditions and all- round observation required due to pedestrian not crossing at designated crossing point.

BUSY HIGH STREET | BROMLEY HIGH STREET

High volume of pedestrians movement, cars pulling out, Heavy traffic, parked cars and delivery vehicles.

STEEP HILL | BECKENHAM LANE

Appropriate speed required for road and weather conditions.

SCHOOL | BECKENHAM LANE - VALLEY PRIMARY SCHOOL

Appropriate speed required in preparation to stop safely during school start and finish times, be prepared to give way, look out for Children/Pedestrians.

TIGHT LEFT TURN | FARNABY ROAD

Parked cars/Tight left turn at end of road/Golfers playing and crossing. Care and caution/Slow on approach and when turning left in preparation stop safely if required

TIGHT RIGHT TURN | RAVENSBOURNE AVENUE

Tight right turn into Downs Hill followed by tight left turn into Foxgrove Road Take turn slow, extra care and caution.

ONCOMING TRAFFIC | FOX GROVE - DOWNS HILL

Encroaching on opposite side of carriageway when entering and egressing Slow on approach in preparation to stop safely upon entering and egressing location Due to oncoming vehicles and parked vehicles, oncoming vehicles have right of way.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY PEDESTRIAN AREA | BECKENHAM HIGH STREET

High volume of pedestrian movement, cars pulling out, heavy traffic, parked cars and delivery vehicles. Use Appropriate Speed for road condition and all-round observation required due to pedestrian not crossing at designated crossing point.

VARIOUS HAZARDS | BECKENHAM ROAD

Clock House Station, road narrows/Parked cars Use Appropriate Speed for road condition and all-round observation required due to pedestrian not crossing at designated crossing point.

FIRE STATION | BECKENHAM ROAD

Kent House Fire Station/15' 6" Bridge Leisure Centre Take care not to block road access Remain alert.

SCHOOL | CHURCHFIELD ROAD

Churchfields Primary School/Parked cars/Give way to oncoming traffic zone Appropriate speed required in preparation to stop safely during school start and finish times, be prepared to give way, look out for Pedestrians.

NARROW ROAD | BECK LANE

Parked cars/High kerbs and tight turns/ Give way to oncoming traffic zone Use Appropriate Speed for road condition and all-round observation required due to pedestrian not crossing at designated crossing point.

HIGH VOLUME OF PEDESTRIANS | ELMERS END ROAD

Beckenham Crematorium may cause slow traffic Read and plan the road ahead/ Use Appropriate Speed for road condition and all-round observation required.

BUSY AREA | CRYSTAL PALACE PARK

High volume of pedestrian movement during events and summer, parked cars/Narrow Road Use Appropriate Speed for road condition and all-round observation required due to pedestrian not crossing at designated crossing point and vehicles pulling out from a parked position.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY STATION AREA | ANERLEY ROAD/STATION

Heavy oncoming traffic/Parked cars/Pedestrians Use Appropriate Speed for road condition and all-round observation required due to pedestrian not crossing at

TIGHT RIGHT TURN | ANERLY PARK ROAD

Tight right turn into Thicket Road Take turn slow, extra care and caution.

BUSY SHOPPING AREA | PENG HIGH STREET

Shoppers randomly crossing/Delivery Vehicles/ Traffic Prepare for anything unexpected/ Watch speed.

BUSY AREA | BUS STAND

Vehicle Movements/two bays only/Pedestrian movement Hi-Vis to be worn at all times, vehicles to be fully secured before alighting bus. Before alighting vehicle, both directions to be observed for oncoming vehicles.

SCHOOL | VALLEY PRIMARY/CHURCHFIELD PRIMARY

Look out for Children/Pedestrians and parked cars especially at school times.

HAZARD | REFUSE COLLECTOR/TUESDAYS

Refuse collector/Refuse Truck Use Appropriate Speed upon approach and all-round observation required upon overtaking using appropriate speed.

LIGHT RUNNING | NEW LIGHT RUN

Only to use official Run Light Route Updated for light runs to and from Sydenham Garage.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses



Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distractions pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus and as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault